



# Volunteering at a Habitat for Humanity of Oakland County ReStore



Habitat for Humanity of Oakland County

**Habitat for Humanity ReStores  
are nonprofit  
home improvement stores  
and donation centers  
that sell new and gently used furniture,  
home accessories, building materials and  
appliances to the public  
at a fraction of the retail price.**



**ReStore®**

**Habitat for Humanity of Oakland County**

**Two Habitat for Humanity ReStores,  
are proudly owned and operated by  
Habitat for Humanity of Oakland County:**

**-Farmington Hills**

**-Waterford**

**The proceeds are used to build homes,  
community and hope  
right here in Oakland County.**



Habitat for Humanity®

# how it works



- ReStores are a clean, friendly, safe place to find treasures and home improvements.
- ReStores are the place for you and your neighbors to donate gently used home goods.
- ReStores keep still usable items out of landfills.
- ReStores support the Habitat for Humanity mission to build strength, stability, and self-reliance through shelter.

# Benefits from Volunteering at a Habitat ReStore:

- connects you to others
- gives you a way to make a real difference in your community
- allows you to spend time doing good
- helps you make new friends
- increases social and relational skills
- increases self-confidence
- helps you stay physically healthy
- gives you work experience
- can provide career experience
- teaches time management skills
- brings fulfillment to your life
- fun!

# How to Dress for Your Work Day :

- Closed toed shoes (work boots or sneakers)
- Layers you don't mind getting dirty
- Long pants without cuffs preferred – nothing baggy
- Protective facemask that covers mouth and nose
- Clean, professional appearance
- Nothing with offensive or inappropriate designs, words or stamps
- ReStore Volunteer nametag (borrowed at ReStore)







# What You Should Bring:

- Facemask that covers your mouth and nose
- Water bottle (lunch if you think you will need it)
- Work gloves, if you have them
- Hours Log, if needed for mandated service
- Positive attitude, willingness to get dirty
- A vision of a world where everyone has a decent place to live
- Please leave any valuables at home



**Volunteer Day**

**What to expect at the Restore**

# When You Arrive:

- Please arrive on time for your registered shift.
- Both Oakland County ReStores have plenty of parking for you to use.
- Say hello at the front desk, tell the ReStore Staff that you are a new volunteer.
- Answer the Covid-19 four part questionnaire (example on next page).



### **Job Site Visitor Questions**

All visitors will be screened before being allowed on the job site.

**Name of visitor:**

**Name of questioner:**

**If the visitor answers "yes" to any of the following questions, he/she should not be permitted to access the jobsite:**

- Have you been confirmed positive for COVID-19? No
- Are you currently experiencing, or recently experienced, any acute respiratory illness symptoms such as fever, cough, or shortness of breath? No
- Have you been in close contact with any persons who has been confirmed positive for COVID-19? No
- Have you been in close contact with any persons who have traveled and are also exhibiting acute respiratory illness symptoms? No

# When You Arrive Continued:

- **SIGN IN** for your shift using the Volunteer Computer.
- Borrow and wear a ReStore **Volunteer name tag**.  
Write name on insert with provided pen, put insert in badge clip, use clip to attach nametag to your shirt.
- Volunteer rooms are available for your use to hang your personal belongings – **please do not bring valuables**.
- Return to front desk to get a tour of the ReStore and learn about the **tasks of the day**.





# Typical ReStoreTasks:

- Greeting customers and helping them locate the perfect items
- Unloading donated items from cars or Habitat truck
- Disinfecting, cleaning and preparing donated items to move to sales floor
- Merchandising donated items
- Assisting customers with loading purchased items into their vehicles (never tie down merchandise – allow customer)
- Cleaning and organizing of ReStore shelves and merchandise
- Assembling some donated items such as lamps, shelving, furniture

SCHEDULED TASKS CHANGE DAILY





Habitat for Humanity®  
**ReStore®**

The background of the slide is a black and white photograph of a Habitat ReStore interior. The store is filled with various pieces of furniture, including wooden dining tables, chairs, and sofas. A large banner hangs from the ceiling, displaying the Habitat for Humanity ReStore logo. To the right of the logo, there is a line drawing of a sofa and the word 'furniture' in a stylized font. The overall scene depicts a well-stocked furniture store.

**As a Habitat ReStore Volunteer:**

- **Welcome to the Habitat family.**
- You are now a working representative of the Habitat vision of a world where everyone has a decent place to live.
- You are invited to take breaks as needed, please just arrange it with a manager.
- If you are uncomfortable with a task, please let the manager know. A good fit can be found.
- If you don't know an answer to something, a Habitat employee is happy to help.

- Please **SIGN OUT at the Volunteer Computer** at the end of your shift.
- Clean name tag with disinfectant wipe and **LEAVE YOUR NAME TAG** in basket.  
Please help us to recycle the name tags!
- Remember to say good bye at the front desk!



# **Please, NO Assigning or Negotiating Prices.**

**Most of our inventory was once a prized possession  
that was brought to us because someone cared about  
that item AND our mission.**

**HFH ReStore staff seek to get the  
full possible value for the donor  
and for the people of  
Oakland County.**

**VOLUNTEERS  
MAKE A  
DIFFERENCE.**

# THE VOLUNTEER DIFFERENCE:

- ReStore volunteers make a difference in their community by allowing Habitat to devote more resources to building homes, communities and hope.
- ReStore volunteers help keep the ReStore clean and comfortable for their neighbors to shop for treasures and one of a kind items.
- ReStore volunteers help **recycle re-usable items so they don't end up in landfills.**
- ReStore volunteers help their neighbors de-clutter their homes by donating usable items to our Habitat ReStores.
- ReStore volunteers build friendships and communities while helping Habitat for Humanity build homes.

# Become a CORE Volunteer!

Bring your teens, parents, brothers and sisters.

Invite your church group, alumni association,  
gal pals, or club.

Come with your office team, retirement group,  
or mommy meet.

For more info –

Contact the Habitat Volunteer Department  
[volunteer@habitatoakland.org](mailto:volunteer@habitatoakland.org), 248-337-1843 x 284

**THANK  
YOU!**

For your donation to  
Habitat for Humanity of Oakland County  
where we bring together people to build  
homes, communities, and HOPE.



